

## Relaxed norms for Claims Process for victims of recent BIHAR Floods

As a special measure for victims in recent Floods at BIHAR, we, The Bajaj Allianz Life Insurance Company has relaxed the norms for the settlement of claims of Victims of recent floods in the state of BIHAR, as follows

The minimum documents needs to be furnished by the Nominee/Legal heirs/Life Assured are as under

- 1) A) In case of death : Death Certificate:  
Wherever death certificate is not available, certified list issued by either of Hospitals or Police or Govt. authorities or Armed forces involved in rescue operations.
- B) In case of Total Permanent/ Total Partial Disability:  
Disability Certificate issued by a competent Authority with certificate of Amputation or motor power loss by a Govt. Hospital Medical Officer.
- 2) KYC of nominee along with Bank details for enabling NEFT. Standard investigation guidelines apply, however , where ever feasible, the same may be relaxed.

These Claims will be attended on priority and the Claimants may contact the following team members for any Enquiry/Assistance. Best efforts will be made to settle maximum claims within 72 hours.

| Team Members Name                   | Phone/Mobile Number | E mail Id  |
|-------------------------------------|---------------------|--|
| Rebecca Nunes                       | 020-66089926        | <a href="mailto:rebecca.nunes01@bajajallianz.co.in">rebecca.nunes01@bajajallianz.co.in</a>           |
| Trambak Ghosh                       | 020-66089804        | <a href="mailto:Trambak.Ghosh@bajajallianz.co.in">Trambak.Ghosh@bajajallianz.co.in</a>               |
| Nandam Raju                         | 020-66089788        | <a href="mailto:nandam.raju@bajajallianz.co.in">nandam.raju@bajajallianz.co.in</a>                   |
| Prateekkumar Asthana<br>(SOM-Bihar) | 9771427675          | <a href="mailto:Prateekkumar.Asthana@bajajallianz.co.in">Prateekkumar.Asthana@bajajallianz.co.in</a> |